

Our Shared Principles

A company culture

At the heart of our values, Ricomax is committed to creating an environment that supports Our Shared Principles. They define who we at Ricomax are and where we are going. Our five core values describe a set of behaviours that define our company's culture and their corresponding behaviours which connect Ricomax employees through a common language and a common approach to their jobs. Through Our Shared Principles, we have the foundation necessary to deliver on our purpose:



Integrity

We do what's right.

Integrity is the impartial and honest standard by which we make decisions and take actions, large and small, everyday. In our business, integrity is mandatory, not optional. [back](#)

Customer-First

We succeed when you succeed.

We put our customers first, no matter what job we hold, no matter whether we work alone or as part of a team. A customer is anyone, even a co-worker, to whom we have a responsibility to help succeed. [back](#)

Accountability

We take personal responsibility.

We accomplish on time, on budget, as promised. Part of accountability is pulling your weight as part of a team and actively sharing information and effort. [back](#)

Respect

We treat people with dignity and consideration.

We are diverse as people and professionals, yet our success depends on our mutual trust and teamwork. Diversity builds strength in our team. We are strongest when we are respected by our colleagues and customers encouraging contribution to our highest capabilities. [back](#)

Excellence

We insist on quality.

Even as we challenge each other to the highest level of achievement and quality, we also understand that growth is born from risk. [back](#)